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# APPRENTICESHIP TRAINING

# Auto Body Technician Program



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## **Auto Body Technician**

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#### **Apprenticeship and Industry Training System**

Apprenticeship is post-secondary education with a difference. It helps ensure Alberta has a steady supply of highly skilled employees, the foundation of our economy's future health and competitiveness.

Apprentices in more than 50 trades and crafts spend between one and four years learning their trade - 80% of the time on the job under the supervision of a certified journeyman or qualified tradesperson. The balance of the program is technical training in the theory, skills and technologies of their trade.

To become certified journeymen apprentices must learn theory and skills, and they must pass examinations. Requirements for certification—including the content and delivery of technical training—are developed and updated by the Alberta Apprenticeship and Industry Training Board (the Board) and a network of local and provincial industry committees.

The graduate of the Auto Body Prepper apprenticeship training is a journeyman who will be able to:

- through competent application of his/her skills and knowledge, be proficient in all phases of auto body prepping.
- use hand tools and powered equipment in a proper and safe manner.
- relate to the work of other tradesman in the automotive industry.
- perform assigned tasks in accordance with quality and production standards required by the industry.
- apply primers, primer surfacers and corrosion proofing materials.

The graduate of the Auto Body Refinisher apprenticeship training is a journeyman who will be able to:

- through competent application of his/her skills and knowledge, be proficient in all phases of auto body refinishing.
- use hand tools and powered equipment in a proper and safe manner.
- relate to the work of other tradesman in the automotive industry.
- perform assigned tasks in accordance with quality and production standards required by the industry.
- apply primers, primer surfacers and corrosion proofing materials.
- paint motor vehicles.

The graduate of the Auto Body Repairer apprenticeship training is a journeyman who will be able to:

- through competent application of his/her skills and knowledge, be proficient in all phases of auto body repair.
- use hand tools and powered equipment in a proper and safe manner.
- relate to the work of other tradesman in the automotive industry.
- perform assigned tasks in accordance with quality and production standards required by the industry.
- straighten and align frames and unitized structures.
- apply primers, primer surfacers and corrosion proofing materials.
- repair, replace and align chassis components.
- repair and replace drive line support systems.
- repair and replace structural and non-structural motor vehicle sections.

The graduate completing both the Auto Body Refinisher and Repairer apprenticeship training receives journeyman certification as an Auto Body Technician who will be able to:

- through competent application of his/her skills and knowledge, be proficient in all phases of auto body refinishing and repair.
- use hand tools and powered equipment in a proper and safe manner.
- relate to the work of other tradesman in the automotive industry.
- perform assigned tasks in accordance with quality and production standards required by the industry.
- apply primers, primer surfacers and corrosion proofing materials.
- paint motor vehicles.
- straighten and align frames and unitized structures.
- repair, replace and align chassis components.
- repair and replace drive line support systems.
- repair and replace structural and non-structural motor vehicle sections.

#### **Apprenticeship and Industry Training Committee Structure**

While government supports Alberta's apprenticeship and industry training system, it is driven by industry, a term which includes both employers and employees. The Alberta Apprenticeship and Industry Training Board, with the support of Alberta Learning, oversees the system. But the system relies on a network of industry committees. These committees include local and provincial apprenticeship committees (LACs and PACs) in the designated trades and occupational committees in the designated occupations, as well as other committees such as provisional committees established before the designation of a new trade or occupation comes into effect. All these committees are composed of equal numbers of employers and employees. The network of industry committees is the foundation of Alberta's apprenticeship and industry training system.

#### **Local Apprenticeship Committees (LAC)**

Wherever there is activity in a trade, the Board can set up a LAC. The Board appoints equal numbers of employees and employers for terms of up to three years. The committee appoints a member as presiding officer. Local Apprenticeship Committees:

- monitor the apprenticeship system, and the progress of apprentices in their trade, at the local level.
- help settle certain kinds of issues between apprentices and their employers.
- recommend improvements in apprenticeship training and certification to their trade's provincial apprenticeship committee.
- make recommendations to the Board regarding the appointment of members to their trade's PAC.

#### **Provincial Apprenticeship Committees (PAC)**

The Board establishes a PAC for each trade and, based on PAC recommendations, appoints a presiding officer and equal numbers of employees and employers for terms of up to three years. Most PACs have nine members. Provincial Apprenticeship Committees:

- identify the training needs and content for their trade.
- recommend to the Board the standards for training and certification for their trade.
- monitor the activities of local apprenticeship committees in their trade.
- make recommendations to the Board about the designation of trades and occupations.
- determine whether training of various kinds is equivalent to training provided in an apprenticeship program in the trade.
- may participate in resolving any apprenticeship-related disputes between employers and employees.

#### **Auto Body Technician PAC Members**

Red Deer	Presiding Officer
High Prairie	Employer
Medicine Hat	Employer
Fort McMurray	Employer
Grande Prairie	Employer
Edmonton	Employee
Calgary	Employee
Edmonton	Employee
Lethbridge	Employee
	High Prairie Medicine Hat Fort McMurray Grande Prairie Edmonton Calgary

#### The Alberta Apprenticeship and Industry Training Board (Board)

The mandate of the Alberta Apprenticeship and Industry Training Board relates to the standards and requirements for training and certification in programs under the *Apprenticeship and Industry Training Act*. The Board provides advice to the Minister of Learning on the training and certification of people in designated trades and occupations and on the needs of the Alberta labour market for skilled and trained persons. The Board also makes orders and regulations respecting standards and requirements for apprenticeship programs and the training of apprentices and for training and certification in designated trades and occupations, and the criteria or requirements for granting and recognizing trade and other certificates.

The 13-member Board consists of a chairman, eight members representing trades and four members representing other industries. The trades and other industry members are equally represented by employer and employee representatives.

#### **Safety Education**

Safe working procedures and conditions, accident prevention and the preservation of health are of primary importance in apprenticeship programs in Alberta. These responsibilities are shared and require the joint efforts of government, employers, employees and the public. Therefore, it is imperative that all parties become aware of circumstances that may lead to injury or harm. Safe learning experiences and environments can be created by controlling the variables and behaviours that may contribute to or cause an accident or injury.

It is generally recognized that a safe attitude contributes to an accident free environment. Everyone will benefit as a result of a healthy, safe attitude towards prevention of accidents.

A tradesperson is possibly exposed to more hazards than any other person in the work force and, therefore, should be familiar with and apply the Occupational Health and Safety Act and Regulations dealing with personal safety and the special safety rules applying to each task.

#### Legal and Administrative Aspects of Safety

Accident prevention and the provisions of safe working conditions are the responsibilities of an employer and employee.

#### **Employer's Responsibilities**

The employer is responsible for:

- providing and maintaining safety equipment, and protective devices and clothing.
- enforcing safe working procedures.
- providing safeguards for machinery, equipment and tools.
- observing all accident prevention regulations.
- training employees in the safe use and operation of equipment.

#### **Employee's Responsibilities**

The employee is responsible for:

- working in accordance with the safety regulations pertaining to the job environment.
- working in such a way as not to endanger themselves or fellow employees.

#### Workplace Health and Safety's Responsibilities:

Workplace Health and Safety (Alberta Human Resources and Employment) will conduct periodic inspections of the workplace to ensure that safety regulations for industry are being observed.

#### **Technical Training Establishment**

Alberta Learning, Apprenticeship and Industry Training offer your apprenticeship training program. Staff and facilities for delivering the program are supplied by:

- Northern Alberta Institute of Technology
- Southern Alberta Institute of Technology

## Procedures For Recommending Revisions To The Course Outline

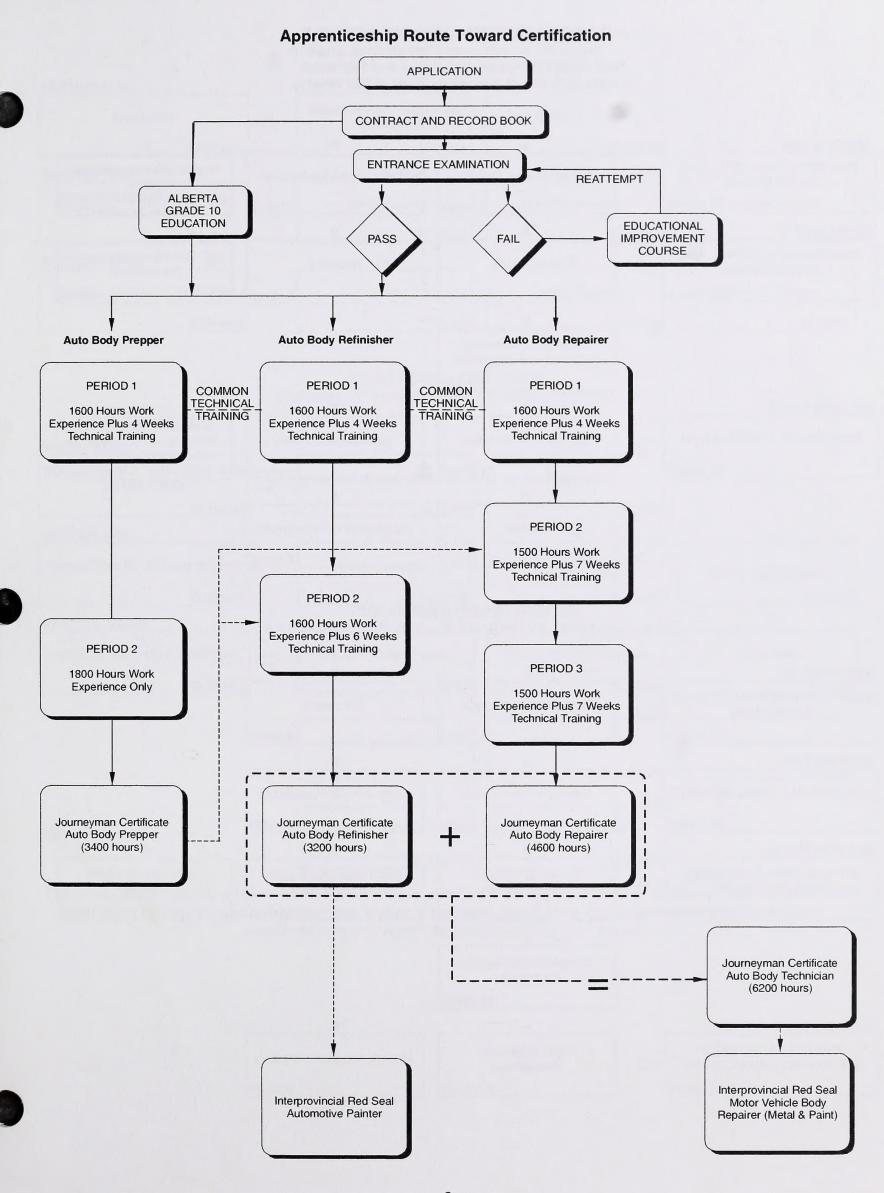
Apprenticeship and Industry Training, Industry Programs and Standards has prepared this course outline in partnership with the Auto Body Technician Provincial Apprenticeship Committee.

This course outline was approved on April 19, 2002 under the authority of the Alberta Apprenticeship and Industry Training Board on a recommendation from the Provincial Apprenticeship Committee. Valuable input is acknowledged from industry and the institutions.

Any concerned citizen or group in the Province of Alberta may make recommendations for change by writing to:

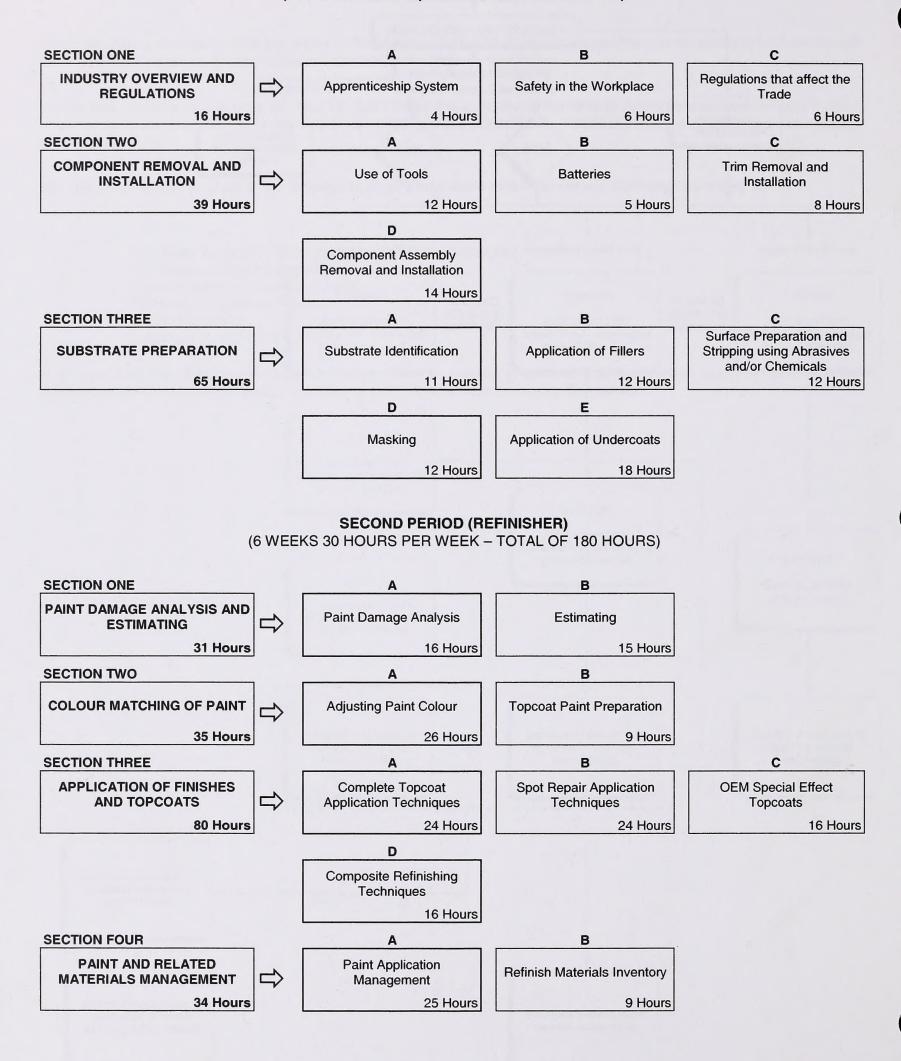
Auto Body Technician Provincial Apprenticeship Committee c/o Industry Programs and Standards Apprenticeship and Industry Training 10th floor, Commerce Place 10155-102 Street Edmonton, AB T5J 4L5

It is requested that recommendations for change refer to specific areas and state references used. Recommendations received will be placed before regular meetings of the Provincial Apprenticeship Committee.

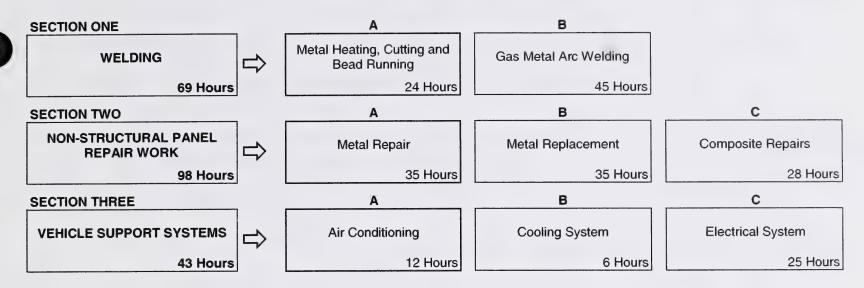


#### **AUTO BODY TECHNICIAN TRAINING PROFILE**

First Period (Prepper, Refinisher and Repairer) (4 weeks, 30 Hours per week; Total of 120 Hours)

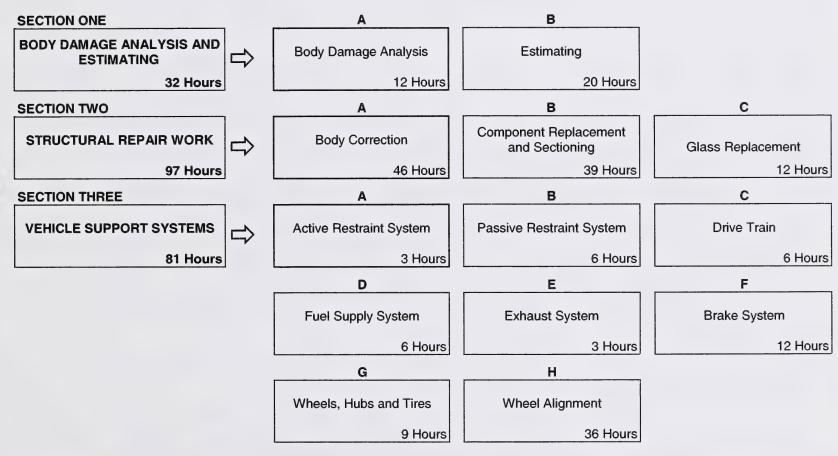


## SECOND PERIOD (REPAIRER) (7 Weeks 30 Hours Per Week - Total of 210 Hours)



#### THIRD PERIOD (REPAIRER)

(7 Weeks 30 Hours Per Week - Total of 210 Hours)



The hours stated are for guidance and should be adhered to as closely as possible. However, adjustments must be made for rate of apprentice learning, statutory holidays, registration and examinations for the training establishment and Apprenticeship and Industry Training.

#### FIRST PERIOD TECHNICAL TRAINING

#### AUTO BODY TECHNICIAN TRADE COURSE OUTLINE (PREPPER, REFINISHER, REPAIRER)

SEC	OIT	N ONE:	16 HOURS			
A.	Ap	prenticeshi	o System4 Hours			
		Outcome:	Explain the role and purpose of the advisory network and Provincial Apprenticeship Committee structure for the Auto Body Technician trade.			
	1.	Describe	e the structure and purpose of provincial and local apprenticeship committees.			
	2.	State the	e process involving the Contract of Apprenticeship and Record Book.			
	3.	Outline t	he Training Profile for the Auto Body Technician Trade.			
	4.	Be awar	e of the need for compliance with Apprenticeship Act and Regulations.			
В.	Sa	fety in the W	/orkplace6 Hours			
		Outcome:	Recognize safety hazards present in the worksite and take actions to protect yourself and others from them.			
	1.		e the types of personal hazards associated with the work assigned to a prepper (electrical tools, rotating ery, comp. air, jacking and hoisting, exhaust gases, etc.).			
	2.	Identify	and use safety equipment and procedures when dealing with hazards associated with being a prepper.			
	3.	Practice	safe care and control of hazardous products commonly used by preppers.			
	4.	J	ze and describe environmental hazards associated with the trade (spills, refrigerants, used oil, ze, paint booth filters and exhaust, etc.).			
	5.	Use and	maintain supplied air breathing systems.			
c.	Regulations that affect the Trade6 Hours					
		Outcome:	Describe employer and employee responsibilities related to the regulations applying to the Auto Body trade.			
	1.	Recogni	ze, explain and comply with Workplace Health and Safety regulations.			
	2.	Recogni	ze, explain and comply with WHMIS regulations.			
	3.	Recogni	ze, explain and comply with Fire Regulations.			
	4.	Recogni	ze, explain and comply with WCB regulations.			
	5.	Recogni	ze, explain and comply with environmental regulations (VOC).			

SEC	CTION TWO:		I TWO:COMPONENT REMOVAL AND INSTALLATION			
A.	Use of	Tools		12 Hours		
	Out	come:	Identify and use the basic hand and power tools common to the trade.			
	1.	Identify	hand tools and explain their use in the trade.			
	2.	Identify	power tools and explain their use in the trade.			
	3.	Use har	nd and power tools common to a prepper.			
В.	Batteri	ies		5 Hours		
	Out	come:	Service, test and diagnose problems related to batteries.			
	1.	Explain	the purpose, construction, operation and ratings of batteries.			
	2.	Test an	d service batteries.			
	3.	Diagnos	se problems attributed to batteries.			
	4.	Perform	n battery charging and boosting operations.			
C.	Trim R	lemoval	l and Installation	8 Hours		
	Out	come:	Remove and install interior and exterior trim to minimize damage and improve ref	inish quality.		
	1.	Identify	and state the purpose of trim.			
			trim for damage and determine a repair procedure.			
	3.	Remove	e and install interior trim components such as, door panels, instrument panels and garnish	n mouldings.		
	4.		e and install exterior trim components such as, belt, body side and reveal mouldings as work than the same or handles.	ell as mirrors		
D.	Comp	onent A	ssembly – Removal and Installation			
				14 Hours		
	Out	come:	Remove and install components following industry-approved methods.	14 Hours		
	<i>Out</i>		Remove and install components following industry-approved methods.  be the operation of passive restraint systems.	14 Hours		
		Describ		14 Hours		
	1.	Describ Describ	pe the operation of passive restraint systems.	14 Hours		
	1. 2.	Describ Describ Identify	be the operation of passive restraint systems.  Dee the procedures for dealing with an unemployed passive restraint system.	14 Hours		
	1. 2. 3.	Describ Describ Identify Remove	be the operation of passive restraint systems.  The types and location of glass in automotive use (structural and non-structural).	14 Hours		
	1. 2. 3. 4.	Describ Describ Identify Remove Explain	be the operation of passive restraint systems.  The types and location of glass in automotive use (structural and non-structural).  The and replace moveable non-structural glass.	14 Hours		
	1. 2. 3. 4. 5.	Describ Describ Identify Remove Explain Assess	be the operation of passive restraint systems.  The types and location of glass in automotive use (structural and non-structural).  The and replace moveable non-structural glass.  Thou to perform leak tests on a vehicle (wind, water and dust).	14 Hours		
	1. 2. 3. 4. 5.	Describ Describ Identify Remov Explain Assess Remov	be the operation of passive restraint systems.  The types and location of glass in automotive use (structural and non-structural).  The and replace moveable non-structural glass.  Thom to perform leak tests on a vehicle (wind, water and dust).  The operation of interior components (doors, windows, seats etc.).	14 Hours		
	1. 2. 3. 4. 5. 6.	Describ Describ Identify Remov Explain Assess Remov Describ	be the operation of passive restraint systems.  The types and location of glass in automotive use (structural and non-structural).  The and replace moveable non-structural glass.  Thom to perform leak tests on a vehicle (wind, water and dust).  To operation of interior components (doors, windows, seats etc.).  The and replace a bumper assembly.	14 Hours		

Substrate Identification ......11 Hours Identify types of paint finishes. Outcome: 1. Clean the substrate surface and vehicle. 2. Identify substrate. 3. Identify existing substrate conditions. Determine and follow a preparation procedure. 4. В. Application of Fillers ......12 Hours Outcome: Use fillers to repair minor imperfections that do not require repair work--no more than 1/8" (3 mm) deep. 1. Identify the different types of fillers and their proper use on metals and composites. 2. Use the correct filler to repair minor imperfections on sheet metal (no more than 1/8" (3 mm) deep). C. Surface Preparation and Stripping using Abrasives and/or Chemicals ......12 Hours Outcome: Reduce mil thickness, smooth and level a substrate using industry available abrasive and chemical systems. 1. Describe different methods of paint removal (include good substrate and poor substrate)(chemical stripping, media blasting and sandpapers). 2. Perform a sanding process to properly prepare a metal substrate for undercoat application. 3. Describe a sanding process to properly prepare a composite substrate for undercoat application. 4. Perform a sanding process to properly prepare a metal substrate for topcoat application. 5. Describe a sanding process to properly prepare a composite substrate for topcoat application. D. Masking ......12 Hours Use masking technology available to the industry for undercoat and topcoat application. 1. Describe different methods and materials used for masking of a vehicle to prepare it for undercoat or topcoat application. 2. Mask a repair area or vehicle for undercoat application. 3. Mask a repair area or vehicle for topcoat application. E. Application of Undercoats ......18 Hours Prepare and apply undercoats and corrosion protection compounds used in the industry. Outcome: 1. Operate and maintain refinishing equipment (spray guns).

- 2. Select and mix undercoats to manufacturers specifications.
- 3. Apply various undercoats to properly prepared substrates.
- 4. Describe the application of various corrosion protection compounds.
- 5. Describe the process of edge painting body components.
- 6. Identify the types of topcoat finishes used in the automotive industry today.
- 7. Find and identify a vehicle paint code.

# SECOND PERIOD TECHNICAL TRAINING (REFINISHER) AUTO BODY TECHNICIAN TRADE COURSE OUTLINE

SEC	CTION	ONE: PAINT DAMAGE ANALYSIS AND ESTIMATING	S
A.	Pain	t Damage Analysis16 Hour	S
	0	utcome: Evaluate and describe paint application faults on a vehicle and determine the correct method of repair.	F
	1.	Identify the major paint application faults and causes (dry spray, sags, runs, orange peel, solvent popping,	
	2.	fish eyes, metallic mottling, pinholes, etc.).	
	3.	Develop a repair procedure to remedy the faults (wet and cured paint finishes).	
В.	Esti	mating15 Houl	S
	0	utcome: Produce an accurate refinish estimate and repair order.	
	1.	Define the requirements of an estimate.	
	2.	Describe how to use industry recognized manual and automated reference guides to prepare a complete and accurate estimate.	
	3.	Describe how to prepare a complete and accurate estimate (handwritten and/or computer-generated).	
	4.	Describe the procedure for presenting an estimate to a customer.	
	5.	Read and comprehend repair orders.	
	6.	Create a repair order from an estimate.	
SE	CTION	TWO:35 HOUR	S
A.	Adju	ısting Paint Colour26 Hou	s
	O	utcome: Adjust a paint colour to a vehicle in order to achieve a blendable match.	
	1.	Describe paint composition.	
	2.	Explain colour theory.	
	3.	Recognize a colour mismatch.	
	4.	Adjust colour using gun technique to produce a blendable match.	
	5.	Tint a paint using a recommended procedure to produce a blendable match.	
	6.	Verify colour match using industry-approved methods (e.g. spray out cards, etc.).	

Topcoat Paint Preparation ......9 Hours B. Identify the type of finish and determine the appropriate amount of finish material for a given procedure. Select a formula that corresponds to a paint code. 1. Determine the amount of paint required for a job. 2. Follow manufacturers instructions and mix the appropriate type of paint for a job. 3. Correct an over-pour situation when mixing paint. 4. SECTION THREE:...... APPLICATION OF FINISHES AND TOPCOATS....... 80 HOURS Complete Topcoat Application Technique ......24 Hours Perform completes using different types of topcoats and finishes. Outcome: 1. Prepare a spray booth for vehicle refinishing. 2. Identify the circumstances when different sealers are required. 3. Describe a complete topcoat application using a single stage product. Describe a complete topcoat application using a two-stage product. 4. 5. Perform a topcoat application. Spot Repair Application Techniques ......24 Hours Perform spot repairs using different types of topcoats and finishes. Outcome: 1. Perform a spot repair using a single-stage product. 2. Perform a spot repair using a two-stage product. C. OEM Special Effect Topcoats ......16 Hours Outcome: Perform processes for completes and spot repairs when dealing with OEM special effects. 1. Identify and describe the types of multi-stage finishes applied by the vehicle manufacturers. 2. Describe tri-coat spot and complete refinish procedures. 3. Perform a tri-coat spot repair. 4. Describe multi-chromatic (chameleon paint) spot and complete refinish procedures. Composite Refinishing Techniques......16 Hours D. Outcome: Refinish vehicle composites. 1. Describe the use of adhesion promoters when refinishing composites. 2. Describe the use of flex agents when refinishing composites.

- 3. Identify the topcoats used for the refinishing of composites.
- 4. Describe the refinishing of composites.

SECTION FOUR: ...... PAINT AND RELATED MATERIALS MANAGEMENT......34 HOURS

A. Paint Application Management......25 Hours

Outcome: Create and manage an environment that ensures the refinishing process produces quality finishes.

- 1. Describe the operation and maintenance of a compressed air supply system.
- 2. Describe the operation of a spray booth and prep station.
- 3. Perform basic maintenance cleaning of a spray booth or prep station.
- 4. Identify the requirements of a paint mixing room.
- 5. Describe the steps required to prepare the refinisher, the vehicle and the spray equipment for applying finishes.
- B. Refinish Materials Inventory......9 Hours

Outcome: Maintain an accurate count of required materials and order replacement stock to minimize disruption of workflow.

- 1. Identify methods of the physical inventory control.
- 2. Describe inventory ordering and the relation to turnover.
- 3. Describe the relationship between record keeping procedures and efficient operation of a paint department (custom paint formula records, spray out cards, etc.).

#### SECOND PERIOD TECHNICAL TRAINING (REPAIRER)

## AUTO BODY TECHNICIAN TRADE COURSE OUTLINE

SEC	TIC	ON ONE:	WELDING	69 HOURS
A.	N	letal Heati	ng, Cutting and Bead Running	24 Hours
		Outcome	: Demonstrate safe welding and/or cutting procedures on steel when using or plasma equipment.	xyacetylene and
	1.	Asse	mble, adjust and operate oxyacetylene welding equipment.	
	2.	Asse	mble, adjust and operate oxyacetylene cutting equipment.	
	3.	Asse	mble, adjust and operate plasma-cutting equipment.	
	4.	Trou	pleshoot and maintain oxyacetylene and plasma equipment.	
В.	G	as Metal A	arc Welding	45 Hours
		Outcome	: Produce industry acceptable welds on steel and aluminum.	
	1.	Asse	mble, adjust and operate GMAW welding equipment.	
	2.	Perfo	rm industry-acceptable lap, butt and plug welds on 16 & 20 gauge steel.	
	3.	Dem	onstrate the ability to weld in the flat, vertical and horizontal positions.	
	4.	Desc	ribe the process for aluminium welding.	
	5.	Reco	gnize, identify and correct weld faults	
	6.	Trou	pleshoot and maintain GMAW equipment.	
SEC	тю	ON TWO:	NON-STRUCTURAL PANEL REPAIR WORK	98 HOURS
A.	N	/letal Repa	r	35 Hours
		Outcome	e: Perform metal repair work using body repair tools.	
	1.	. Perf	orm a rough-out on a damaged panel.	
	2.	. Com	plete a dinging operation on a roughed-out panel.	
	3.	. Perf	orm a metal shrinking operation using oxyacetylene equipment.	
	4.	. Meta	I finish a panel after dinging operation is complete.	
	5.	. Appl	y and sand body filler on a panel after metal finishing operation.	

Metal Replacement ......35 Hours B. Remove and replace collision or corrosion damaged panels or sections of sheet metal Outcome: components. 1. Remove a piece of collision or corrosion damaged panel. 2. Create a replacement piece for a collision or corrosion damaged panel. Adhesively bond a replacement piece into a collision or corrosion damaged panel. 3. Weld a replacement piece into a collision or corrosion damaged panel. 4. 5. Describe the removal and replacement of a damaged outer door panel assembly using welding equipment. 6. Describe the removal and replacement of an outer door panel using adhesive-bonding techniques. C Composite Repairs ......28 Hours Perform repairs to composite components of a vehicle. Outcome: 1. Identify substrate as to type of composite (using location, symbols and tests). 2. Develop a plan for repairing damaged flexible, semi-rigid and rigid components. 3. Describe welded repairs on panels. 4. Perform adhesive-bonded repairs on panels. SECTION THREE:......43 HOURS Air Conditioning System ......12 Hours A. Outcome: Remove and replace the components of an A/C system. 1. Identify the major components of an A/C system. 2. Describe the operation of an A/C system. 3. Describe the recovery of refrigerant prior to disassembly of a system. Describe the removal and replacement of major components of an A/C system. 4. Cooling System......6 Hours B. Outcome: Remove and replace cooling system components. 1. Identify the major components of a cooling system. 2. Describe the operation of a cooling system. 3. Describe the safe handling and disposal of coolant. 4. Describe the removal and replacement of cooling system components.

(REPAIRER)

C. Electrical System ......25 Hours

#### Outcome: Remove and replace vehicle body electrical system components.

- 1. Explain basic electrical theory.
- 2. Recognize electrical terms and symbols.
- 3. Identify basic electrical circuits and their faults.
- 4. Correctly use a voltmeter, ammeter, ohmmeter and test light to identify a shorted, open or grounded electrical circuit.
- 5. Identify those electrical/electronic systems most commonly affected by collision damage. (lighting circuit, power accessories, interior lighting, rear window defrost).
- 6. Describe generic troubleshooting steps for collision-damaged electrical systems.
- 7. Describe the hazards associated with electrostatic discharge (ESD) when working with vehicle electronic systems.
- 8. Describe removal and replacement procedures of damaged or defective electrical/electronic components.
- 9. Perform industry-approved simple wire harness and connector repairs (soldering single wires, replacing fusible links, replacing terminal connectors, etc.).

# THIRD PERIOD TECHNICAL TRAINING (REPAIRER) AUTO BODY TECHNICIAN TRADE COURSE OUTLINE

SEC	СТІО	ON ONE:	32 H	IOURS
A.	В	ody Damage	e Analysis12	Hours
		Outcome:	Create a repair plan based on an analysis of body damage.	
	1.	Identify	types of collision damage (side sway, sag, mash, diamond, twist, etc.).	
	2.	Explain	the principles of measurement based on vehicle construction (3 Box principle, etc.).	
	3.	Use and	d maintain gauging equipment to assist in damage analysis.	
	4.	Analyze	e collision damage for: severity, direction, location and extent.	
	5.	Create	a repair plan.	
В.	E	stimating	20	Hours
		Outcome:	Produce an accurate collision damage estimate and repair order.	
	1.	State th	ne requirements of an estimate.	
	2.	•	e a complete and accurate estimate using industry recognized manual and/or automated reference ritten and/or computer-generated).	guides
	3.	Describ	e the procedure for presenting an estimate to a customer.	
	4.	State th	ne purpose of business/insurance forms used in the industry.	
	5.	Read a	nd comprehend repair orders.	
	6.	Create	a repair order from an estimate.	
SEC	CTIO	N TWO:	97 H	10URS
A.	В	ody Correcti	ion46	Hours
		Outcome:	Straighten and align unibody/frame structures.	
	1.	Follow	a repair plan to correct collision damage.	
	2.	Anchor	a vehicle to straightening equipment.	
	3.	Perform	n straightening and aligning procedures to restore a vehicle to pre-accident condition.	
	4.	Perform	n maintenance of straightening equipment.	

•	Con	Component Replacement and Sectioning39 Hours				
	c	Outcome:	Replace structural components using industry approved methods.			
	1.	Describ	e the process of replacing and/or sectioning a B-pillar.			
	2.	Describ	e the process of replacing and/or sectioning a rocker panel.			
	3.	Describ	e the process of replacing a roof panel (new and used).			
	4.	Describ	e the process of replacing and/or sectioning a front or rear unibody frame member.			
	5.	Describ	e the process of sectioning a body over frame (BOF) frame rail (OEM procedure).			
	6.	Describ	e the process of replacing and/or sectioning a quarter panel.			
	7.	Perform	a sectioning operation on a structural component.			
	Glas	ss Replace	ement	12 Hours		
	C	outcome:	Be aware of and use industry-approved methods for structural glass replacement and body-squaring operations.	d perform		
	1.	Identify	location of structural glass components in a motor vehicle.			
	2.	Describ	e the different methods of structural glass replacement.			
	3.	Perform	a body-squaring operation using a structural glass component.			
EC.	TION	THREE:	VEHICLE SUPPORT SYSTEMS	81 HOURS		
	Acti	ve Restrai	int Systems	3 Hours		
	C	Outcome:	Inspect and replace active restraint systems.			
	1.	Explain	the purpose of active restraint systems.			
	2.	Identify	components of an active restraint system.			
•	Pas	sive Restra	aint Systems	6 Hours		
	C	outcome:	Service deployed passive restraint systems.			
	1.	Explain	the purpose of passive restraint systems.			
	2.	Identify	components of a passive restraint system.			
	3.	Recogn	ize passive restraint system faults using on-board diagnostics.			
	4.	Describ	e component replacement procedures.			
•	Driv	e Train		6 Hours		
	c	Outcome:	Remove and install drive train components.			
	1	Identify	the major components of a drive train			

- 2. Describe the process to remove and replace damaged components of a drive train
- 3. Describe the process to remove and replace a complete drive train to accommodate structural repairs.

#### D. Fuel Supply System......6 Hours

#### Outcome: Remove and install fuel supply system components.

- 1. Identify the different fuels used to power motor vehicles and the precautions for working around them.
- 2. Identify the major fuel supply system components (Tanks, lines, filters, pumps, carbon canisters and inertia switches).
- 3. Describe the operation of a fuel supply system.
- 4. Describe the recovery of fuel during a disassembly process.
- 5. Describe the removal and replacement of the major components of a fuel supply system (Tanks, lines, filters and pumps).

#### E. Exhaust System ......3 Hours

#### Outcome: Remove and install exhaust system components.

- 1. Identify the major components of an exhaust system.
- 2. Describe the process to remove and replace components of an exhaust system.

#### F. Brake System ......12 Hours

#### Outcome: Remove and replace components of a brake system.

- 1. Identify major brake system components.
- 2. Recognize an ABS equipped vehicle, the major components of the system and the precautions required to work safely around such a system.
- 3. Describe the inspection process to identify damaged and worn components of a brake system.
- 4. Describe the removal and replacement of major brake system components.
- 5. Perform a basic brake system operation check.

#### G. Wheels, Hubs and Tires ......9 Hours

#### Outcome: Diagnose and service wheels, tires and wheel bearings.

- 1. Explain the construction, sizing, rating and design features of tires and wheels.
- 2. Demonstrate the correct procedures for balancing and installing wheels and tires.
- 3. Describe inspection, cleaning and repacking of wheel bearings.
- 4. Demonstrate the correct procedures to install and adjust wheel bearings.
- 5. Diagnose problems related to and service wheels, tires and wheel bearings.

H. Wheel Alignment......36 Hours

Outcome: Perform wheel alignments to verify structural integrity and identify damaged steering and suspension components.

- 1. Identify the major components of the steering and suspension systems and describe their functions.
- 2. Describe wheel alignment angles and their relationships.
- 3. Describe the removal and replacement of components of the steering and suspension systems.
- 4. Take wheel alignment readings to verify proper structural repairs and identify damaged components.
- 5. Maintain basic wheel alignment equipment.





# Alberta Apprenticeship and Industry Training

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